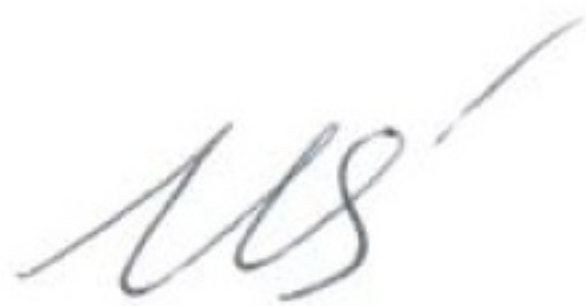


*This is to acknowledge that*  
**Virgilio Dominguez del C**  
*completed the training course*

**¿El cliente siempre tiene razón?**



*Helen Shepelenko*  
**TRAINING COORDINATOR**